

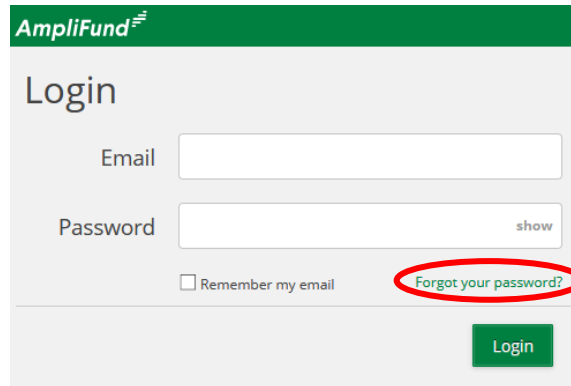
Forgot Password

Browser: Log into AmpliFund, <https://ne.amplifund.com> using Google Chrome, Mozilla Firefox, or Microsoft Edge.

Step 1 – Reset Your Password

I don't remember my password. How can I log-in?

- Navigate to the login page, <https://ne.amplifund.com/account/Login.aspx>.
- Click "Forgot your password?"



AmpliFund

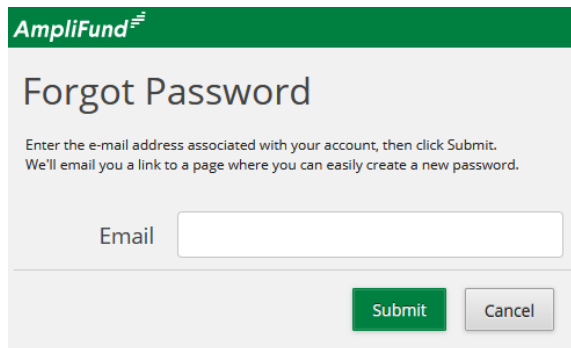
Login

Email

Password show

Remember my email [Forgot your password?](#)

Login



AmpliFund

Forgot Password

Enter the e-mail address associated with your account, then click Submit. We'll email you a link to a page where you can easily create a new password.

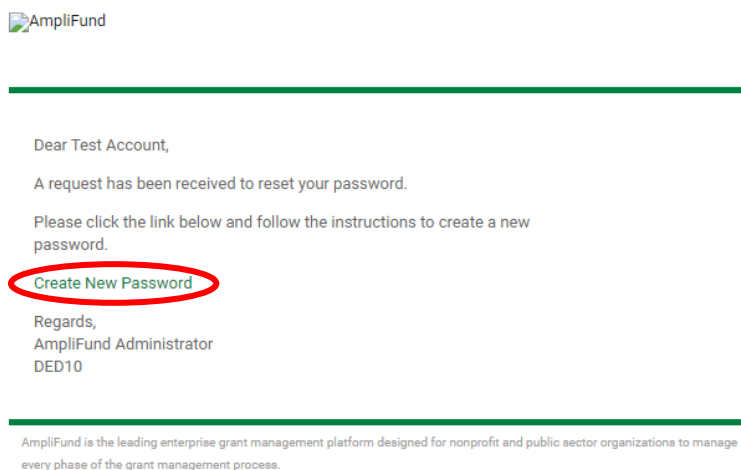
Email

Submit Cancel

Why is the 'Forgot password' not sending me an email?

Check your "Junk," "SPAM," or "Promotions" folder. The email looks like the following:

From Email Address, AmpliFund Administrator: no-reply@gotomygrants.com

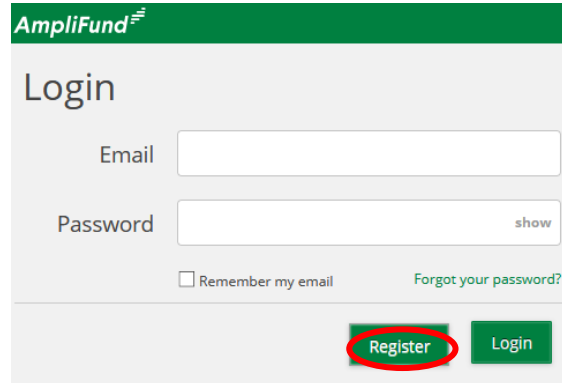


Step 2 – Clear Cache and Verify Browser is Up To Date

- Clear the cache of the internet browser you are using.
- Verify that the internet browser you are using is up to date.
 - Do not use Internet Explorer as an internet browser. It is not supported.
- **Try Step 1 again.**

Step 3 – Verify You Have Registered your Email Address

- Navigate to the AmpliFund homepage, <https://ne.amplifund.com/account/login.aspx?returnUrl=%2Fpublic>
- Click “Register”



- In the **User Information** section, enter the **email address** you are trying to reset, and left click outside of the Email Address field.
 - If “An account already exists for this email address” red text appears, **move to Step 4.**

Email Address* An account already exists for this email address

- If a green checkmark appears, you have not registered your email address. **You will need to register individually, or have another user from your Organization add you to their account.**

Email Address* ✓

Step 4 – Add to Safe Sender List (Whitelisting)

- In your email software program, add no-reply@gotomygrants.com to your Safe Sender list.
- **Try Step 1 again.**

Step 5 – Contact DED Program Manager

- Contact your Program Rep that you need help resetting your password.