CCCFF Recipient Training

Nebraska DED   **April 21, 2021**

Agenda

AmpliFund

- Welcome and Introductions

- DED Resources

- Overview of Actions to Complete

- Navigation

- In-Product Demonstration

- Question and Answer

- Support

DED Help & Resources

- Nebraska DED/AmpliFund General Help Page
    - https://opportunity.nebraska.gov/amplifund/
- CCCFF AmpliFund Help Page
    - https://opportunity.nebraska.gov/amplifund/#CCCFF
    - https://opportunity.nebraska.gov/amplifund/#FAQ-Award-Management
- Companion Guide
    - https://opportunity.nebraska.gov/wp-content/uploads/2021/04/CCCFF-Companion-Guide.pdf

Overview of Actions to Complete in AmpliFund

AmpliFund

Login to AmpliFund — Access AmpliFund: **https://ne.amplifund.com**

Add Users — Add users to your Organization

View & Edit Award — Review Award details and add Recipient Grant Manager

Complete ACH & W9 — Access the ACH & W9 form and complete

Upload Contract — Locate, download, sign, and upload contracts

Submit Advance — How to submit your first Advance request

Support — Additional Support options

Navigation Elements

1. **Left Navigation** - shows on every page

2. **User Navigation** – dropdown includes options for account information, change password, message center, support, terms and conditions, applicant portal, and logout

3. **Icon Toolbar –** displays icons to perform functions available on the current page, icons vary based on page

AmpliFund

In-Product Review

https://ne.amplifund.com

Post Implementation Support

AmpliFund

Submit a support ticket:

support@amplifund.Zendesk.com

Visit the support portal:

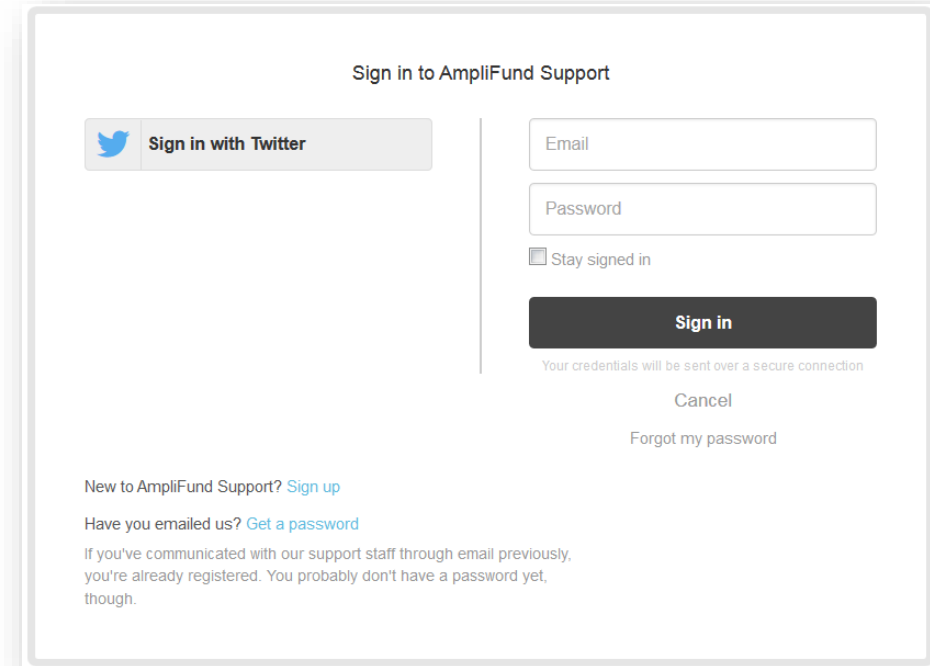https://amplifund.zendesk.com

Supported Browsers:

- Google Chrome (current supported releases)
- Mozilla Firefox (current supported releases)
- Microsoft Edge (current supported releases)
- Microsoft IE 11 +
- Apple Safari 10+

AmpliFund Support Site

AmpliFund

1. Go to https://amplifund.zendesk.com
2. Click the **Sign up** link
3. Enter your **full name**
4. Enter your **email address**
5. Complete the **I'm not a robot** check
6. Click the **Sign up** button
7. A welcome email from support@zendesk.com will be sent to you via email
8. Click the link to set your password

Sign in to AmpliFund Support

Sign in with Twitter

Email

Password

☐ Stay signed in

Sign in

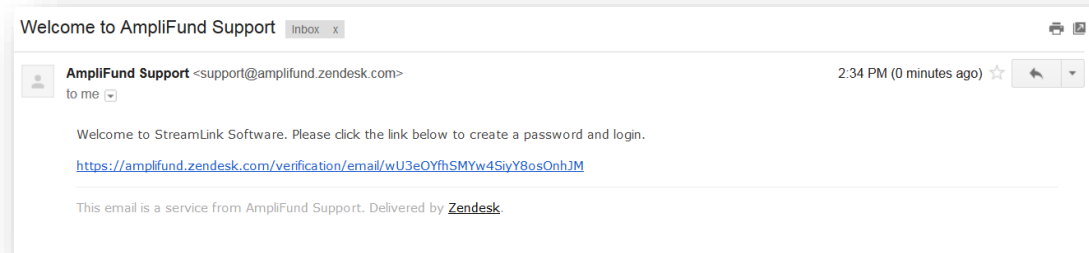Your credentials will be sent over a secure connection

Cancel

Forgot my password

New to AmpliFund Support? Sign up

Have you emailed us? Get a password

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

Welcome to AmpliFund Support   Inbox   x

AmpliFund Support <support@amplifund.zendesk.com>   2:34 PM (0 minutes ago)
to me

Welcome to StreamLink Software. Please click the link below to create a password and login.

https://amplifund.zendesk.com/verification/email/wU3eOYfhSMYw4SiyY8osOnhJM

This email is a service from AmpliFund Support. Delivered by Zendesk.

AmpliFund Support Site