Forgot Password

Browser: Log into AmpliFund, https://ne.amplifund.com using Google Chrome, Mozilla Firefox, or Microsoft Edge.
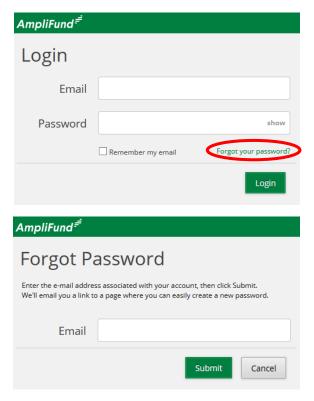
Step 1 – Reset Your Password

I don't remember my password. How can I log-in?

- Navigate to the login page, https://ne.amplifund.com/account/Login.aspx.

NOTE: This is the Nebraska AmpliFund site, not the National AmpliFund site.

- Click "Forgot your password?"

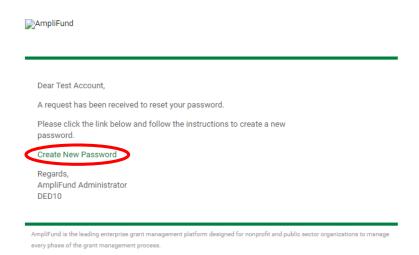### Why is the 'Forget password' not sending me an email?

Check your "Junk," "SPAM," or "Promotions" folder. The email looks like the following:

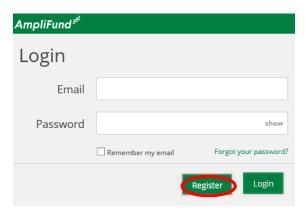From Email Address, AmpliFund Administrator: no-reply@gotomygrants.com

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Dear Test Account,

A request has been received to reset your password.

Please click the link below and follow the instructions to create a new password.

Create New Password

Regards,
AmpliFund Administrator
DED10

AmpliFund is the leading enterprise grant management platform designed for nonprofit and public sector organizations to manage every phase of the grant management process.

Step 2 – Clear Cache and Verify Browser is Up To Date
- Clear the cache of the internet browser you are using.
- Verify that the internet browser you are using is up to date.
  - Do not use Internet Explorer as an internet browser. It is not supported.
- **Try Step 1 again.**

Step 3 – Verify You Have Registered your Email Address
- Navigate to the AmpliFund homepage, https://ne.amplifund.com/account/login.aspx?returnUrl=%2Fpublic
- Click "Register"

AmpliFund

Login

Email

Password   show

☐ Remember my email   Forgot your password?

Register   Login

- In the **User Information** section, enter the **email address** you are trying to reset, and left click outside of the Email Address field.
  - If "An account already exists for this email address" red text appears, **move to Step 4**.

Email Address*   Test.Account@email.com   An account already exists for this email address

  - If a green checkmark appears, you have not registered your email address. **You will need to register individually, or have another user from your Organization add you to their account.**

Email Address*   Test.Account@email.com   ✔

Step 4 – Add to Safe Sender List (Whitelisting)

- In your email software program, add no-reply@gotomygrants.com to your Safe Sender list.
- **Try Step 1 again.**

Step 5 – Contact DED Program Manager

- Contact your Program Rep that you need help resetting your password.

11/02/2021   Additional Resources - https://opportunity.nebraska.gov/amplifund/#FAQ