

Forgot Password

Browser: Log into AmpliFund, <https://ne.amplifund.com> using Google Chrome, Mozilla Firefox, or Microsoft Edge.

Step 1 – Reset Your Password

I don't remember my password. How can I log-in?

- Navigate to the login page, <https://ne.amplifund.com/account/Login.aspx>.

NOTE: This is the Nebraska AmpliFund site, not the National AmpliFund site.

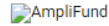
- Click “Forgot your password?”

The image contains two screenshots of the AmpliFund website interface. The top screenshot shows the 'Login' page with a green header. It features an 'Email' input field, a 'Password' input field with a 'show' link, a 'Remember my email' checkbox, and a 'Forgot your password?' link circled in red. A green 'Login' button is at the bottom right. The bottom screenshot shows the 'Forgot Password' page, also with a green header. It includes instructions: 'Enter the e-mail address associated with your account, then click Submit. We'll email you a link to a page where you can easily create a new password.' Below this is an 'Email' input field and two buttons: a green 'Submit' button and a grey 'Cancel' button.

Why is the ‘Forget password’ not sending me an email?

Check your “Junk,” “SPAM,” or “Promotions” folder. The email looks like the following:

From Email Address, AmpliFund Administrator: no-reply@gotomygrants.com



Dear Test Account,

A request has been received to reset your password.

Please click the link below and follow the instructions to create a new password.

[Create New Password](#)

Regards,
AmpliFund Administrator
DED10

AmpliFund is the leading enterprise grant management platform designed for nonprofit and public sector organizations to manage every phase of the grant management process.

Step 2 – Clear Cache and Verify Browser is Up To Date

- Clear the cache of the internet browser you are using.
- Verify that the internet browser you are using is up to date.
 - Do not use Internet Explorer as an internet browser. It is not supported.
- **Try Step 1 again.**

Step 3 – Verify You Have Registered your Email Address

- Navigate to the AmpliFund homepage, <https://ne.amplifund.com/account/login.aspx?returnUrl=%2Fpublic>
- Click “Register”

The screenshot shows the AmpliFund Login page. It features a green header with the AmpliFund logo. Below the header, the word 'Login' is displayed. There are two input fields: 'Email' and 'Password'. The 'Password' field has a 'show' link to its right. Below the input fields, there is a checkbox for 'Remember my email' and a link for 'Forgot your password?'. At the bottom of the form, there are two buttons: 'Register' (circled in red) and 'Login'.

- In the **User Information** section, enter the **email address** you are trying to reset, and left click outside of the Email Address field.
 - If “An account already exists for this email address” red text appears, **move to Step 4.**

Email Address* **An account already exists for this email address**

- If a green checkmark appears, you have not registered your email address. **You will need to register individually, or have another user from your Organization add you to their account.**

Email Address* ✓

Step 4 – Add to Safe Sender List (Whitelisting)

- In your email software program, add no-reply@gotomygrants.com to your Safe Sender list.
- **Try Step 1 again.**

Step 5 – Contact DED Program Manager

- Contact your Program Rep that you need help resetting your password.